



Fujitsu America Standard International Limited Warranty

Overview for Notebook PC, 2-in-1 and Tablet Models

Fujitsu America, Inc. ("FAI" or "Fujitsu") offers the Standard International Limited Warranty program for notebook PC, 2-in-1 and tablet models.

Warranty coverage

Warranty coverage commences from the date you purchased the Product. Please retain your sales or delivery receipt along with the warranty information. FAI warrants the Product against defects in material or workmanship under normal use for the applicable warranty period ("Warranty Period"), beginning from the date of original purchase by original Purchaser. If the Product becomes defective during the Warranty Period, FAI will, at its option and without charge, repair the Product with new or reconditioned components or parts, or replace the Product with a new or reconditioned Product of the same or functionally equivalent model. All shipping costs in regards to shipping the unit to the FAI repair depot are customer's responsibility and return shipping to the customer will be the responsibility of FAI. The FAI responsibility begins with receipt of the unit at the FAI Depot.

How is the repair/replacement handled?

If an incident occurs, the customer should call the Fujitsu America technical support line (800-8FUJITSU) to report the problem.

Select the appropriate option that applies to the product you need serviced. Fujitsu technicians will ask a series of questions designed to determine the extent of damage or failure. Depending on the system type, the cause and extent of the damage, and other service options that have been purchased, Fujitsu will then initiate the appropriate repair service. Once your RMA number has been provided to you, the Fujitsu technician will then provide instructions for returning your Product to our repair depot.

Limitations

This warranty statement for the Product and the Software is in lieu of all conditions or warranties express, implied or statutory including but not limited to any implied conditions or warranties of merchantability or fitness for a particular purpose on the part of Fujitsu America, Inc., its suppliers or its Authorized Service Providers. All implied or statutory warranties to the extent that they cannot be excluded are limited to the effective period of the express warranty set forth herein.

Fujitsu warrants that the hardware product, purchased from Fujitsu or from an authorized Fujitsu reseller by the original Purchaser, is free from defects in materials and workmanship under normal use. If the product is defective in materials or workmanship, your sole and exclusive remedy shall be repair or replacement as provided above. However, if the remedy fails of its essential purpose, FAI reserves the right to refund the purchase price of the product to the Purchaser in exchange for the return of the product.

FAI, its suppliers, and its Authorized Service Providers shall not be liable for any damages including, but not limited to, direct, indirect, incidental or consequential damages, loss of use or data, loss of profits or interruption of business, whether such alleged damages are based in warranty, tort (including negligence and strict liability, but excluding personal injury), contract, or indemnity, except to the extent prohibited by law. Damage caused by the use of any writing tool or other instrument not specifically designed for use with the product.

This Fujitsu America, Inc. warranty program is valid only for products purchased in North, Central, and South America.

Fujitsu does not cover refurbishment of leased products.



About Fujitsu Americas

Fujitsu America, Inc. is the parent and/or management company of a group of Fujitsu-owned companies operating in North, Central and South America and Caribbean, dedicated to delivering the full range of Fujitsu products, solutions and services in ICT to our customers in the Western Hemisphere. These companies are collectively referred to as Fujitsu Americas. Fujitsu enables clients to meet their business objectives through integrated offerings and solutions, including consulting, systems integration, managed services, outsourcing and cloud services for infrastructure, platforms and applications; data center and field services; and server, storage, software and mobile/tablet technologies. For more information, please visit: www.fujitsu.com/us and <http://twitter.com/fujitsuamerica>

Fujitsu platform solutions

In addition to Fujitsu Industrial Solution Templates, Fujitsu provides a range of platform solutions. They combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships. http://solutions.us.fujitsu.com/www/content/services/dynamic_infrastructures/

More information

To learn more about Fujitsu Industrial Solution Templates, please contact your Fujitsu sales representative, or visit our website.

<http://solutions.us.fujitsu.com/oracle>

Contact our sales specialists for Consulting and Infrastructure Services at 877-217-2063.

Copyright

Fujitsu and the Fujitsu logo are trademarks or registered trademarks of Fujitsu Limited in the United States and other countries. All other trademarks referenced herein are the property of their respective owners. Product description data represents Fujitsu design objectives and is provided for comparative purposes; actual results may vary based on a variety of factors. Specifications are subject to change without notice.

Copyright ©2015 Fujitsu America, Inc.
All rights reserved.
FPC65-5639-03 12/15
15.1037

Disclaimer

Technical data are subject to modification and delivery subject to availability. Any liability that the data and illustrations are complete, actual or correct is excluded. Designations may be trademarks and/or copyrights of the respective manufacturer, the use of which by third parties for their own purposes may infringe the rights of such owner.

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at: www.fujitsu.com/global/about/environment/



Contact

FUJITSU AMERICA, INC.
Address: 1250 East Arques Avenue Sunnyvale, CA 94085-3470, U.S.A.
Telephone: 800 831 3183 or 408 746 6000
Website: <http://solutions.us.fujitsu.com>
Contact Form: <http://solutions.us.fujitsu.com/contact>
Have a question? Email us at: AskFujitsu@us.fujitsu.com

Fujitsu Canada, Inc.
Address: 155 University Avenue, Suite 1600, Toronto, ON, Canada M5H 3B7
Telephone: +1-800-263-8716
Web site: www.fujitsu.ca