

[Student](#)

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STUDENT

What is CasebookPlus?

CasebookPlus is a digitally-enhanced casebook option from West Academic. When you purchase CasebookPlus you'll receive lifetime digital access to a downloadable casebook along with the print copy. In addition, you'll receive the Learning Library which includes self-assessment quizzes tied specifically to your book, with explanatory links to our Hornbook Series®, digital access to leading study aids, outline tools, Gilbert® Law Dictionary and more.

How long do I have access to the digital version of my casebook?

You'll receive lifetime digital access to the casebook and if you download it, it will never expire.

Can I download my casebook eBook?

Yes, your eBook is downloadable and yours for life.

What is the Learning Library?

The Learning Library is included with your purchase of CasebookPlus and is a compilation of digital resources aimed at helping you succeed in class. It consists of:

- *Faculty authored self-assessment quizzes tied specifically to your casebook that provide links to authoritative explanatory excerpts from our Hornbook Series.*
- *Digital access to leading study aids.*
- *Outlining tools.*
- *Digital access to the Gilbert Law Dictionary.*
- *Comprehensive subject area reviews (available for most titles).*
- *Audio lectures (available in select subjects).*
- *And more.*

How long do I have access to the Learning Library digital resources?

The digital resources included in the Learning Library are accessible for 12 months from date of code registration.

Can I download the Learning Library digital resources (study aids, dictionary, self-assessment, outline tool)?

You can download the outline tool. You cannot download the study aids, dictionary or the self-assessment questions and explanations. The digital resources included in the Learning Library are accessible for 12 months from date of code registration.

What books are available with the CasebookPlus option?

You can find a complete listing of available CasebookPlus books at store.westacademic.com. Simply search CasebookPlus. If you are looking for a specific book in the CasebookPlus format, search by the title or ISBN# to see the listing of available format options for that book.

Where can I purchase CasebookPlus?

CasebookPlus can be purchased at store.westacademic.com or at your campus bookstore.

I purchased the traditional print book only. Can I purchase the eBook and/or the Learning Library?

Yes, the Learning Library is available on its own and the eBook and Learning Library are available together. Both are available for purchase at store.westacademic.com.

I purchased a used book. Can I purchase the Learning Library?

Yes, if you purchased a used book and want additional digital resources to help you succeed in class, you have two options:

- 1. You can purchase the eBook + Learning Library at store.westacademic.com.*
- 2. You can purchase the Learning Library only at store.westacademic.com.*

I don't want a print book. Can I purchase just the eBook and Learning Library?

Yes, the Learning Library is available on its own and the eBook and Learning Library can be purchased together, without a print component, at store.westacademic.com.

What is the return policy for CasebookPlus?

CasebookPlus books must be unopened and returned in saleable condition.

How do I log on to casebookplus.com?

Go to eproducts.westacademic.com. If you've already created a West Academic account, click the Sign In link at the top of the page. If you haven't yet created a West Academic account, click Create an Account and follow the online instructions.

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If you purchased a new print CasebookPlus book, the code is either on the inside front cover (for books in the Interactive Casebook Series®) or on a separate code card shrink-wrapped with your book. If you purchased the eBook + Learning Library or the Learning Library from store.westacademic.com, your code arrives in email with your purchase confirmation.

If you purchased a used book, the code may have expired or already have been redeemed. You can purchase a new code that will allow access to the eBook and Learning Library at store.westacademic.com. The code will then be emailed to you.

What do I do if my access code won't work?

First try to retype your code. If that doesn't work, please call 877-888-1330, option 4 for assistance.

What do I do if my book doesn't show up on my bookshelf?

Your book won't show up on your bookshelf until you've entered your code. If you've done so and it still doesn't appear on your bookshelf, please call 877-888-1330, option 4 for assistance.

How do the outline tools work?

The outline tool includes two options for outline creation:

1. You can open and edit a Microsoft Word version of your casebook's table of contents.
2. Alternatively, or in combination with the table of contents document, you can open and edit the Capsule Summary from the Black Letter Outline.

Can my professor access my self-assessment results?

Your assessment results are only available to you unless your professor has set up a course and you have enrolled in it.

What browsers and devices are supported?

CasebookPlus is supported on Windows, Mac, and mobile devices. In general, we support the current and one version back of the following browsers:

- *Google Chrome, for Windows or Mac*
- *Safari, for Mac or iOS*
- *Mozilla Firefox, Windows or Mac*
- *Microsoft Internet Explorer, for Windows*

Although you must be online with an internet connection to use CasebookPlus quizzes and other components of your Learning Library, you can download your casebook eBook for offline viewing. For more specific system requirements for downloading your casebook, see <https://support.vitalsource.com/hc/en-us>.

Can I highlight and take notes in my eBook?

Yes.

Can I print my eBook?

Yes. You can print up to 10 pages at a time.

Can I use my CasebookPlus without being connected to the internet?

Your eBook and the outlining tools are downloadable and available without an internet connection. Everything else requires an internet connection.

For any other questions, please contact Customer Service at 877-888-1330, option 4.

FACULTY

What is CasebookPlus?

CasebookPlus is a digitally-enhanced casebook option from West Academic that provides support beyond your classroom lectures and materials by offering additional digital resources to you and your students. With CasebookPlus your students receive lifetime digital access to your assigned casebook along with the print copy. In addition, they'll receive the Learning Library which includes faculty authored self-assessments tied specifically to the book with explanatory links to our Hornbook Series®, digital access to additional study resources, outlining tools, the Gilbert® Law Dictionary, and more.

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- *Digital access to additional study resources and Gilbert Law Dictionary.*
- *Outlining tools.*

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As an adopting professor, how do I create an account and register my CasebookPlus code?

Go to eproducts.westacademic.com. If you've already created a West Academic account, click the Sign In link at the top of the page. If you haven't yet created a West Academic account, click Create an Account and follow the online instructions. Contact a West Academic account manager at accountmanager@westacademic.com or 800-313-9378 for a faculty code or with questions.

How long do my students have access to their eBook?

Your students have lifetime digital access to their eBook. The downloadable eBook does not expire.

If my students purchase a used book, can they purchase the eBook and Learning Library separately?

Yes, they can purchase the eBook and Learning Library together or they may purchase the Learning Library on its own at store.westacademic.com. The Learning Library-only option is an inexpensive way to add helpful digital resources to a used book purchase.

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- *Safari, for Mac or iOS*
- *Mozilla Firefox, Windows or Mac*
- *Microsoft Internet Explorer, for Windows*

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1. *Your students can open and edit a Microsoft Word version of the casebook's table of contents.*
2. *Alternatively, or in combination with the table of contents document, your students can open and edit the Black Letter Outline Capsule Summary.*

How do the self-assessments work?

The self-assessments are designed to allow students the ability to self-assess their understanding of the subject matter. Questions are arranged by chapter. Short explanations are given for correct and incorrect answers. Hornbook excerpts are provided to allow students the ability to read additional explanations about specific questions. Students can retake quizzes as many times as they wish.

Did the casebook author write the self-assessments?

The self-assessment questions are written by law school faculty and curated by the author(s) of your adopted casebook.

Can my students highlight and take notes in their eBook?

Yes.

Is the traditional casebook still available?

The traditional casebook is available for most titles available on the CasebookPlus platform. Visit faculty-casebookplus.com for a full list of available titles and ISBNs.

How do I view my students quiz progress and results?

To view your students quiz progress and results, you'll need to set up a course on eproducts.westacademic.com. Course set-up instructions are available [here](#).

Can I add my own questions or remove questions?

You can add, suppress, or time-release questions with the Quiz Editor. Learn more about the Quiz Editor [here](#).

For any other questions, please contact your West Academic Account Manager at 800-313-9378 or at accountmanager@westacademic.com.